

INSURANCE

We are pleased that you have insurance benefits to help with the cost of your orofacial care. We would like to help you obtain the maximum use of these benefits. With this in mind, please read the information on our insurance claims process so that we can work together to ensure this benefit.

DO YOU ACCEPT MY INSURANCE? HOW MUCH WILL THEY PAY?

We currently file all private care insurance plans (plans that do not require you to select a dentist from a list or require our office to accept a reduced fee for services). This means that we work with literally thousands of companies. Although we can maintain computerized histories of payment by a given company, they do change; therefore it is impossible to give you a guaranteed quote of what your insurance will cover at the time of service. We estimate your benefit based on the most up-to-date information we have, but it is **ONLY AN ESTIMATE**.

INSURANCE DIDN'T PAY, NOW WHAT?

We bill your insurance as a courtesy. It is your responsibility to collect the insurance funds that are due to you. The insurance you have is a legal contract between YOU and your insurance company. Our office is not, and cannot be, a part of that legal contract. Ultimately, you are responsible for all charges incurred in our office.

FINANCIAL OPTIONS

Payment for treatment rendered is **due at the time of service**. We accept MasterCard, VISA, and American Express. If you are in need of an extended finance option, we also work with Care Credit and Capital One, who offer interest-free payment options (up to 18 months), or an interest bearing revolving charge for longer payment periods. These are all designed to meet your treatment plan needs. Just ask the office administrator for an application.

We welcome you to our family and look forward to helping you get the healthy, beautiful smile you've always wanted. If there is anything we can do to make your visits here more pleasant, please don't hesitate to ask one of our staff members.

I have read, understand, and accept the terms of the above outlined policies for insurance handling and financial commitments that I may incur as a result of treatment at The TMJ Dental Health Center.

Signature

Date

FINANCIAL POLICY

We appreciate the trust you have placed in us by choosing our dental practice. In order to make your experience smooth and pleasant, we ask that you read and acknowledge our financial policy.

Payment is due at the time of service. Cash and personal checks are accepted. A 10% courtesy will be extended for full cash (or check) payment in advance. A fee will be charged for returned checks. If an extended payment plan is desired, please ask us about the CareCredit/Citibank program. MasterCard, VISA, and American Express credit card payment are also welcome. If you have any questions, please feel free to ask.

INITIAL HERE _____

I understand and agree that all services rendered me, my dependents, or others assigned by me to my account are charged directly to me. I further understand I am personally responsible for payment. If I suspend or terminate care and treatment, any fees for services rendered will be immediately due and payable.

INITIAL HERE _____

I understand that if I make an appointment, I am responsible for keeping that appointment. In the event that I cannot make an appointment, I understand that I must provide at least 24 hours notice. If an appointment of 2 hours or greater is necessary, I agree to pay \$200 to reserve the appointment. I understand the \$200 will be applied toward the cost of treatment provided during the appointment.

INITIAL HERE _____

We suggest and encourage you to discuss office visit and procedural costs at the time of service to avoid misunderstandings. Failure to do so does not absolve you of responsibility for charges incurred.

INITIAL HERE _____

I understand that there is a charge for all dental, TMJ, pain, and sleep apnea consultations with Dr. Wall.

INITIAL HERE _____

If you have dental insurance...

As a courtesy, we will file your claim for you. Any payments from insurance company will either be refunded directly to you, or you may opt to keep the payment as a credit on your account. **Dr. Wall is not a preferred provider for ANY insurance company.** You may find that our fees may be different from the insurance company's schedule of "allowable" or "UCR" fees. If you have questions about "UCR" fees, please feel free to ask. All services rendered are charged directly to the patient, and the patient is ultimately responsible for the account regardless of insurance coverage. If a claim is denied, or if the insurance does not pay what you thought they would pay, it is your responsibility to file an appeal.

In the event that my account is not paid as agreed, and must be turned over to a collection agency for settlement: I agree to pay a collection fee, charge, or commission equal to the amount of 50% or the account balance, in addition to the outstanding account balance. I also agree to pay attorney fees and court costs associated with the collection of any outstanding balance.

Print Name

Signature & Date