

Dear Guest:

We appreciate the trust you have placed in us by choosing to receive your oral care here at the Dental Health Center and TMJ Institute.

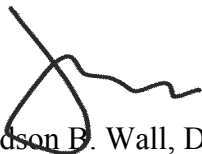
As we strive to provide comprehensive dental treatment using current technology and protocols, our practice is growing. With this growth, it is our desire to continue providing high quality treatment without having to wait weeks on end for an available appointment.

In order to accomplish this goal, we are implementing a new policy for appointments, cancellations, and late arrivals.

As of Jan 1st, 2009, a fee of \$50 will be charged for any cancellation, broken appointment or reappointment UNLESS at least 24 hours of notice has been given. \$50 will also be charged if a patient is more than 15 minutes late for his/her appointment and must be rescheduled.

We appreciate your understanding as we strive to improve access to comprehensive care and prompt treatment here at the TMJ Dental Health Center.

Sincerely,



Judson B. Wall, DDS
TMJ Dental Health Center

By signing below, I agree to the above appointment cancellation and late arrival policy.

Printed name

Signed name

Date